

## **Customer Service Agent – BK Telematics**

### **About Us:**

BK Telematics, a leader in the Information Technology and Internet of Things (IoT) industry, is seeking a **Customer Service Agent** to join our dynamic team. If you have a passion for technology, customer service, and quality assurance, we want to hear from you!

### **Candidate Profile:**

The ideal candidate should possess the following qualifications:

- **Educational Background:** Bachelor's degree in a STEM-related field.
- **Language Skills:** Excellent command of English, both written and spoken.
- **Technical Proficiency:**
  - Advanced knowledge of Windows OS, MS Office Suite, MS SQL Server.
  - Strong understanding of computer networks and systems.
- **Soft Skills:**
  - Exceptional communication skills with the ability to engage effectively with customers through written and verbal communication.
  - Team-oriented mindset with a high degree of responsibility, organization, and work ethic.

### **Key Responsibilities:**

- **Customer Support:** Provide phone-based support, training, and assistance to customers.
- **Quality Assurance:** Conduct functionality tests on existing software programs and ensure the quality of new implementations.

### **What We Offer:**

- A dynamic and collaborative work environment.
- Opportunities for professional growth in a cutting-edge industry.
- Competitive compensation aligned with your skills and experience.

If you meet the above requirements and are ready to embark on an exciting career journey with BK Telematics, please send your CV with the subject line "Customer Service Agent Application" to [info@b-k.gr](mailto:info@b-k.gr)

Join us in shaping the future of technology and IoT!